

ExpressConnect™

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 **ExpressConnect™**
Business Class Internet Bandwidth

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1. Introduction

ExpressConnect™, Sify's Business Class Direct Internet Access provides a range of secure and managed Internet bandwidth services. This service enables the enterprise with dedicated, high-performance IP connectivity to conduct business critical transactions over the public Internet.

The product offering has different Quality/Class of service grades with customized SLAs tuned to meet varying protocol, latency and throughput needs. Various value added services are available as add-on on subscription basis, such as CleanConnect, Managed CPE, and Network Monitoring reports.

2. Product Definition

Sify offers ExpressConnect service in three variants **STARTER, VALUE and PREMIUM** categorized based on the customer requirements and performance commitment levels. Sify also provides a bunch of value added services as Add-on like CleanConnect, Managed CPE, and Network Monitoring reports.

Starter Pack offers Internet Bandwidth from 256 Kbps to 2 Mbps on the contended mode (well within TRAI guidelines for Business Internet Services) for the enterprises general purpose Internet connectivity requirements for moderate use. The service comes with standard SLA and bundled with basic network availability reporting through Customer Portal.

Value Pack offers Internet Bandwidth from 1 Mbps onwards, to the capacity required by customers, on an un- contended mode, with moderate performance guarantees. The service comes in two variants, BASE – which offers plain Internet connectivity without any Add-on bundles, and “Plus” which comes along with basic Network Hygiene factor such as CleanConnect and CPE Monitoring bundled.

With both variants, customers have option to take Value Added service options as Add-On.

Premium Pack offers Internet Bandwidth from 4 Mbps onwards to the capacity required by customers, on an un- contended mode, with stringent performance guarantees. It offers specific service level performance across various parameters to meet high quality, low latency Internet connectivity requirements. Premium pack comes along with Network Hygiene services such as CPE and Network monitoring reports bundled.

The service is available in two variants, BASE and PLUS. Where BASE offers Hygiene factor inclusive with the offering and PLUS offers committed service review.

3. Commercials

Published List Price				Starter	Value	Premium
	Port /Slab	BW	INR	INR/year	INR/year	INR/year
S#		kbps	OTC	ARC	ARC	ARC
1	256Kbps	256	50,000	190,000	N/A	N/A
2	512Kbps	512	50,000	310,000	N/A	N/A
3	1Mbps	1,024	50,000	500,000	700,000	N/A
4	2Mbps	2,048	50,000	880,000	1,435,000	N/A
5	4Mbps	4,096	75,000	N/A	2,265,000	2,990,000
6	8Mbps	8,192	100,000	N/A	4,300,000	5,600,000
8	45Mbps	46,080	150,000	N/A	9,900,000	12,500,000
9	90Mbps	92,160	150,000	N/A	16,977,000	19,848,000
10	155Mbps	307200	ask	N/A	ask	ask

4. General Terms and Conditions

- 1 The above prices are exclusive of local taxes and other such levies.
- 2 All figures are in INR. ARC is Annual Recurring Charges.
- 3 The price given above is only for the Internet port offered at SiFY POP for requisite capacity. It does not include cost of Last mile, CPE, etc., which can be provided separately.
- 4 Value Added options can be subscribed in conjunction with above plans by subscribing the same separately.
- 5 All specifications & commercials are subject to change without prior notice.